



Product User Guide

Copyright © 2019, All Rights Reserved

Updated: 2019-10-25



Table of Contents

Product User Guide
Table of Contents2
Chapter 1: MobileTrans - Phone Transfer
1.1 How to Transfer Data from Phone to Phone on your Computer?
Chapter 2: MobileTrans - WhatsApp Transfer5
2.1 How to Transfer WhatsApp between iOS and Android Phones?5
2.2 How to Backup & Restore iOS or Android WhatsApp Messages?
2.3 How to Backup & Restore LINE Chats on a Computer?14
2.4 How to Backup & Restore Viber chats on a Computer?17
2.5 How to backup & restore Kik chats on a computer?21
2.6 How to Backup & Restore Wechat Chats on a Computer?25
Chapter 3: MobileTrans – Backup 29
3.1 How to Backup Phone Data to Computer?
Chapter 4: MobileTrans – Restore
4.1 How to Restore from MobileTrans Backups?
4.2 How to restore from iTunes Backups?

Chapter 1: MobileTrans - Phone Transfer

1.1 How to Transfer Data from Phone to Phone on your Computer?

<u>MobileTrans - Phone Transfer</u> can help you transfer data between two smart phones within one click, it supports mobile phones running system with iOS, Android and Windows.

Here are the detailed steps to use MobileTrans on your computer:

Step 1: Open MobileTrans and select **"Phone Transfer"** from dashboard.



Step 2: Connect both devices to the computer. Here is an example of transferring data between iOS and Android phone:





You can click "**Flip**" button to switch the Source and Destination phones. Your data will be transferred from Source phone to Destination phone.

Step 3: Select files types and click on **"Start"**. After that, MobileTrans will start to transfer data automatically.

- Please do not disconnect or remove the phone during transfer.
- Please tick the option "Clear data before copy" if you want to erase data on the destination phone.





The transfer process shall be completed in a few minutes. Then, you can look at the destination phone and check if all selected files have transferred to the device.

Chapter 2: MobileTrans - WhatsApp Transfer

<u>MobileTrans - WhatsApp Transfer</u> can not only help you transfer WhatsApp chat history from one phone to another, but also help you backup WhatsApp data to computer and then restore it whenever you need. Besides, it also supports backing up and restoring other social apps like Line, Kik, Viber and Wechat.

2.1 How to Transfer WhatsApp between iOS and Android Phones?

Step 1: Launch MobileTrans on your computer and select "WhatsApp Transfer".





Step 2: Select "Transfer WhatsApp messages".

mobilettans		2 0 Q =
WhatsApp		
LINE		Backup WhatsApp messages Backup WhatsApp Messages and attachments to PC
Viber	Transfer WhatsApp messag	
Kik	Transfer WhatsApp messages from one device to another.	
Wechat		Restore to Device Restore WhatsApp backup file to your device.

Step 3: Connect both smart phones to your computer. MobileTrans will load the





messages and media attachments before you transfer. Click "Start" to transfer.

- Do not move or touch the phone during the transfer.
- You can flip the source and destination phone as you required.

Step 4. Wait for the process to complete. When the process is finished, you can disconnect your devices.

2.2 How to Backup & Restore iOS or Android WhatsApp Messages?

Backup WhatsApp Messages

Step 1: Launch MobileTrans and select **"WhatsApp Transfer"**. Then you can choose **"Backup WhatsApp messages"** under **"WhatsApp"** tab.

Step 2: Connect your phone to a computer. Here is an example after iPhone is connected:

Website: https://mobiletrans.wondershare.com

Mobiletrans
A □ = - X
A' □ = -

Step 3. Click on "Start" to backup WhatsApp messages.

Note: If you backup WhatsApp from Android to computer, more steps will be required. You can see pop-up windows like these images.

When you see this window, you go to operate on Android phone and back up WhatsApp to your Android's local storage.

Restore WhatsApp Messages

Step 1: Select "Restore to Device" from WhatsApp tab.

Step 2: Connect your phone to computer. By default, it will detect and display the backup that you've ever made by **"Backup WhatsApp messages"** function of MobileTrans.

WhatsApp Backups	WhatsApp data	Destination: iPhone	×
2019-10-21 10:30 5.85 MB	🖌 Group SMS		
English all 2019-08-28 11:33 544.07 MB	 System notifications Photos 		
	Videos		
	Documents Others	<u> </u>	
		Connected	
		-	

Step 3: Choose backup files and click **"Start"** to restore. You can just wait until it completes restoring data to a destination phone.

Note: If you restore WhatsApp to android devices, more steps will be required. You can see pop-up windows like these images and just operate with instructions.

	Open and log in to Whats	App on source device. Choose	Settings > Chats > Chat B	Backup. Make sure you have t	~
	Confirm the backup is con	nplete, and click Next.			
	← Settings	€ Chats	← Chat backup	← Chat backup	
	ydud tatte	Churt settings Enter to send Enter toy will still a role time	Level Renter Local Renter Rough Drive Renter Rock up your memoryles and media to	Last Racker Look Were Emigra Drock Name Rack og poor mesunges and media to	
	P Account	Font size: Medium Port size for that sates	design device, You say matching they schen you remote that Argan was reasoning and residue of that Argan was reasoning and residue of that Argan was device phones transmission archings Media and	Earlight Drive, You rank restore them when you remultil WhenAge, Your theseages and meeting will also tools up to your phases and associate theory. Mellia and	
	Chats	Walpaper	messager you book up are not protected by WhathAge and to end excryption while	reenages you hads up are not protected by WhatsApp end-to-end energytion while	
	Notifications	Chat beckup	BADKOP	BACK LIP	
	O Data and storage usage	Chait Natory	Coopie Drive settings	Oungin Online sattlings	
-	. Invite a friend	Media watkitiy Show media in gallery Show media in gallery	Back up to Google Drive Nerver	Back up to Google Drive Interer Account	
•	 Hetp 	phones policy	Back up over Minimute	Back up over Will deale	
					_
				Next	

2.3 How to Backup & Restore LINE Chats on a Computer?

*Currently MobileTrans only support backup & restore LINE chats on iOS devices.

Step 1: Connect your iOS device to computer. Open the module **"WhatsApp Transfer"** and click on the tab **"LINE"**.

mobiletrans		≳ ⊽ ≡ − ×
WhatsApp	Backup & Restore device data	
LINE	turns flexible	
Viber Kik	Backup Line to computer with one click. Restore from the backup file selectively. Backup Restore	
Wechat		
K Back		

Step 2: Click "Start" to backup and wait until it completes backup.

Step 3: Wait for the process to finish and click on "View it" see your backup files.

biletrans			° ⊂ ≡
Your Amy iPhone backup co	ompleted!		
Check connectivity of the source	100%	0	
Check app state	100%	\odot	<u> </u>
Backup app data on source device	100%	0	
View It OK			
c			

Restore LINE Messages

Step 1: Click on "Restore" button from "LINE" tab.

mobiletrans		≗ □ ≡ − ×
WhatsApp	Backup & Restore device data	
LINE	turns flexible	
Viber Kik	Backup Line to computer with one click. Restore from the backup file selectively. Backup Restore	
Wechat		
< Back		

Step 2: Choose a backup file after it detects the previous backup you made with MobileTrans. And then, click "**Start**".

Line Backups	Line data	Destination: Amy iPhone	
Amy iPhone 2019-10-23 11:35 116.71 MB	 Messages Group SMS System notifications Photos Videos Documents Others 	Connected	
Back			Start

Step 3: Wait until your restoration process to finish.

It's restoring your iPhon	ie, please wai	t ime.)
Chack ann state	100%				
Analyze backup files	100%	0		4	1
Restore	7%	۲		2	
Cancel					

2.4 How to Backup & Restore Viber chats on a Computer?

*Currently MobileTrans only support backup & restore Viber on iOS devices.

Step 1: Connect iOS device to your computer. After it's connected, open **"WhatsApp Transfer"** and select the tab **"Viber"** on the left column.

Step 2: Click on **"Backup"** button. MobileTrans will detect the data in your phone. After that, click **"Start"**.

mobiletrans		≗ □ ≡ − ×
Source: Amy iPhone	 Viber data Messages Group SMS System notifications Videos Documents Others 	Computer
< Back		Start

Step 3: Wait until it completes.

Restore Viber Messages

Step 1: Click on "Restore" button from "Viber" tab.

Step 2: Tick a backup file after it detects the previous backup you made with MobileTrans. And then, click "**Start**".

			Å	$\Box \equiv - \times$
Viber Back	ups e 10-23 10:46 6.50 MB	Viber data Messages Group SMS System notifications Photos Videos Occurrents Others 	Destination: iPhone	
K Back				Start

Step 3: Wait until your restoration process to finish.

2.5 How to backup & restore Kik chats on a computer?

*Currently MobileTrans only support backup & restore Kik on iOS devices.

Backup Kik Messages

Step 1: Connect your iOS devices to computer. After it's connected, select the tab **"Kik"**.

Step 2: From there, you start to back up Kik chats after clicking on "Backup" button.

📕 mobil	etrans		& □ ≡ − ×
	Source: Amy iPhone	Kik data Messages Soroup SMS System notifications Photos Videos Documents Others	Computer
< Back			Start

Step 3: Wait until the process to complete. Then you can click on "View it" to check

your backup file.

Your Amy iPhone backup c	ompleted!		ſ	
Check connectivity of the source	100%	0		
Check app state	100%	\odot]	ć
Backup app data on source device	100%	\odot		
View It OK				

> Restore Kik Messages

Step 1: Click on "Restore" from the "Kik" tab.

Step 2: Choose a backup file to restore after it detects the previous backup you made with MobileTrans. Click **"Start"**.

mobiletrans		ĉ	□ = - ×
Kik Backups Anny IPhone 2019-10-23 09:36 118.16 MB	Kik data A desages Group SMS System notifications Photos Videos Occuments Others	Destination: Amy iPhone	
K Back			Start

Step 3: Wait for the process to complete.

Wait Many application files detected. Restor	ing may take some ti	e ime.		7
Check app state	100%	0		
Analyze backup files	100%	0	1 é	
Restore		۲		
Cancel				

2.6 How to Backup & Restore Wechat Chats on a Computer?

*Currently MobileTrans only support backup & restore Wechat on iOS devices.

Backup Wechat messages

Step 1: Connect iOS device to a computer and select **"Wechat"** tab after you start **"WhatsApp Transfer"**.

Step 2: Click **"Backup".** MobileTrans will detect all your data in your Wechat App. Then, click **"Start"** to backup Wechat to computer.

Source: Phone VeChet data Message System notifications Phone Videos Videos Occuments Others 	mobiletrans			õ	□ =	-	
	Source: iPhone	WeChet data Messages Group SMS System notifications Photos Videos Documents Grhers	Computer				

Step 3: Wait for the backup process to complete.

You can click on "Restore" or "View it" to check your backup files.

Restore Wechat Messages

Step 1: Click "WhatsApp Transfer" from MobileTrans home.

Step 2: Choose from **"WeChat"** from tab and click **"Restore"**. MobileTrans will detect the previous backup you made.

WeChat Backups	ations

Step 3: Choose backup files and click "Start" to restore.

Note: When you choose Restore to the same device as you backed up, your Wechat data will be over written.

Chapter 3: MobileTrans – Backup

<u>MobileTrans – Backup</u> allows you to easily create a backup of your phone on your PC or Mac, including contacts, photos, messages, and other types of data. Backup your iPhone or Android to PC to avoid data loss at any time!

3.1 How to Backup Phone Data to Computer?

Step 1: Connect your device to computer. Run the module **"Backup"** after you open MobileTrans.

Step 2: MobileTrans will load all supported file types in your phone. Select file types and click **"Start"** to backup.

Source: iPhone	v	Select content to backup:		Computer		
		Contacts	۲			
		Contact blacklist	۲			
		Text messages	۲			
		🗌 🌜 Call logs	۲			
		🗌 🦁 Calendar	۲		0	
		Reminders	۲			
		🗌 🛆 Alarm	۲			
		🗌 🎯 Bookmark	۲			
		🔲 🎯 Safari history	۲			
		🗋 🖹 Notes	۲			
		Duf Voicemail	۲			
Loading data		Wallpaper	۲			
	2	Ringtone	1			
		🔲 🎍 Voice Memos	0			
		Dehotos	153			

Step 3: Keep your phone connected and back up will complete in a while. You can view backed up files from **"Restore"** feature later.

Chapter 4: MobileTrans – Restore

<u>MobileTrans - Restore</u> allows you to restore your backup files selectively from iCloud/iTunes or computer without resetting your devices, it's also an efficient way to restore the contents of an old phone to a new phone.

4.1 How to Restore from MobileTrans Backups?

Step 1: Launch the MobileTrans on the computer and open the module "Restore".

Step 2: Connect your phone to computer and choose "MobileTrans Backups".

	Select content to restore:	Destination: iPhone	~
	Contacts	1	
	Contact blacklist		
	🔲 📮 Text messages		
MahilaTing hadup fin	Call logs		
mobile Hans backup hie	🗌 🎯 Celendar		
	📋 🏳 Reminders		
	📋 🛕 Alarm		
	🔲 🞯 Bookmark		
Tunat backup file	🔲 🧑 Safari history		
Hunes becop me	D Notes		
	Diff. Voicemail	Solution	
	🗋 🤤 Wallpaper	Connected	
	🗋 📮 Ringtone		
	🔲 🎍 Voice Memos		
	C 😨 Apps		

Step 3: Select the file types you want to restore and click on "Start" button. It will

complete the restore in a while. Please keep your phone connected during the transfer process.

MobileTrans backup file ~	Select content to restore:	Destination: iPhone	
IPhone	Contacts	1	
2019/10/21 09:57:32 29:87 KB	Contact blacklist		
	Text messages		
	Call logs		
	Calendar		
	P Reminders		
	🗋 🛕 Alarm		
	🔲 🐨 Bookmark		
	🔲 🎯 Safari history		
	D Notes		
	Dul Voicemail	Solution	
	🔲 🥃 Wellpaper	Connected	
	A Ringtone		
	🔲 🎍 Voice Memos		
+ Add backup Ne	C G Apps		

4.2 How to restore from iTunes Backups?

Step 1: Launch the MobileTrans on the computer and open the module "Restore".

Step 2: Connect your smart phone to computer. Click on **"iTunes Backups file"** module on MobileTrans. The iTunes backup file will be detected automatically on the software.

	Select content to restore:	Destination: iPhone	~
	Contacts	1	
	Contact blacklist	\overline{a}	
	Text messages		
Mahila Tana kashan file	Call logs		
Mobile trans backup file	Calendar		
	C P Reminders		
	🗋 🛆 Alarm		
	🔲 💮 Bookmark		
Tures backer file	🔲 🎯 Safari history		
Tunes backup me	D Notes		
	Dut voicemail	(Ø)	
	🛄 🤤 Wallpaper	Connected	
	D A Ringtone		
	🔲 🚇 Voice Memoia		
	C 😰 Apps		

Step 3: Select file types you want to restore and click on "Start" button.

Step 4: Wait for the process to complete.

It's restoring your iPh	one, please wait	
Please do not disconnect the devic	e	
Notes	(2) ③	
Wallpaper	(2) 🕚	Ć 🖌
Cancel		

Want more help? Visit our support center.